

IFMA's **CORE** Competencies



Finance + Business

Learn essential finance and business practices and how they integrate with FM.



Facility Information Management + Technology Management

Understand how to leverage modern tools and techniques for today's workplaces.



Operations + Maintenance

Effectively manage your facilities.



Communications

Learn the fundamental knowledge and skills to be an effective and efficient communicator.



Leadership + Strategy

Lead the FM organization as an invaluable decision-maker.



Risk Management

Understand the vulnerabilities of the organization's structures and infrastructure.



Project Management

Confidently manage facility projects from start to finish.



Occupancy + Human Factors

Learn employee engagement and culture and crafting workplace experiences.



Real Estate

Master principles of space management, construction management and major project management.



Performance + Quality

Learn to provide critical insights that apply to quality-related FM practices.



Sustainability

Understand efficient resource management with a long-term focus.

Leave behind cookie-cutter, generic training and unnecessary content.



Fill knowledge gaps with only the courses your team needs. Develop hard and soft skills, delivered in a flexible, online format built to work on your schedule.